

Tri-Tech

WHO WE ARE

Tri-Tech is a Dubuque-based software developer that has been developing software solutions for the Retail Industry since 1984. We are continually improving and updating our software solutions to provide our customers with the best products for managing and growing their business. By leveraging Tri-Tech's suite of products, retailers across the United States and Canada are achieving enhanced predictability and profitability in their operations. We offer top-tier customer support and strive to stay on top of developments in both technology and the retail industry.

WHAT WE'RE LIKE

When David Cox moved the company to Dubuque, there were only a handful of employees who worked for him. Over the years, the company has grown, and we have been fortunate enough to have many of the original employees grow with it and continue to work for Tri-Tech. We value our employees and understand that they are an integral part of our success.

STAYING POWER

We treat our employees the way we expect them to treat our customers, by being respectful, helpful, supportive and inclusive. We consider our employees "Team Tri-Tech" and as a team, we work together to accomplish a purpose and achieve our goals. Our company works to help retailers manage and grow their business and we strive to help our employees focus on their own personal growth and success.

IN A NUTSHELL

We work together as a team while respecting our employee's individuality and provide a positive work environment to enhance employee wellbeing, engagement and productivity.

CORE VALUES

We work together to create superior products and provide excellent service to ensure a valuable partnership with our



customers. We are committed to helping our customers grow and develop, as well as ourselves and each other, in a respectful and encouraging way. We hold ourselves accountable for the outcome of the success of our customers and our company. We strive to provide a supportive and inclusive environment where everyone is appreciated for their differences and uniqueness. We communicate with others in a professional, respectful and sincere manner. We have fun as we challenge ourselves, and each other to do our best, to work hard, and to use our knowledge and strengths to reach the common goal of our company.

